Cherwell District Council

Overview and Scrutiny Committee

27 June 2023

End of Year 2022-2023 Performance Monitoring Report

Report of Assistant Director - Customer Focus

This report is public.

Purpose of report

To give the committee a summary on the council's performance against the Business Plan priorities for 2022/23 up to the end of the financial year.

1.0 Recommendations

The meeting is recommended:

- 1.1 To note the Performance Report for End of year 2022 2023, and to provide any comments for the Executive Committee to consider on the 3 July 2023 meeting.
- 1.2 To note the Annual Report 2022 2023

2.0 Introduction

- 2.1 This report provides with performance insights on our overall delivery against the council's business plan priorities from April 2022 to March 2023.
- 2.2 There are three appendices to this report:
 - Appendix 1 2022/23 Business Plan
 - Appendix 2 Performance End of year 2022 23
 - Appendix 3 Annual Report 2022 23

3.0 Report Details

3.1 This report is split into three areas:

Performance summary – to give an overview of the councils' performance against each strategic priority.

Performance exceptions – to highlight any measures rated amber (slightly behind the target – but within 10%), and Red (off target - by more than 10%).

Performance highlights – to give an overview of the council's key achievements for the month.

4.0 Performance Summary

- 4.1 The council reports its performance against 16 Business Plan Measures monthly, 17 quarterly and two every six months. For the full details and commentary against each measure see Appendix 2.
- 4.2 During an eventful year, our overall performance in 2022-23 remained strong, confirming our commitment to being a high performing council, working hard to embed a culture of continuous improvement, providing excellent services, keeping our residents at the heart of all we do.
- 4.3 The council achieved 32 of the 33 performance goals set for the 2022/23 financial year and narrowly, missed one. This is an improvement of 12% on our performance for 2021/22

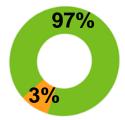


Figure 1: Performance Summary End of financial year 2022-2023, 32 measures green (97%), one amber (3%) and zero red.

4.3 Performance Exceptions

The measure below missed its target for:

% of Waste Recycled and Composted

End of year: 53.1% (Target 56%)

Comment: We reported 9% more waste recycled and composted than the average for

England of 44%.

4.4 Performance Highlights

Please go to our Annual Report 2022-2023 (Appendix 3) to see our highlights for the financial year.

5.0 Conclusion and Reasons for Recommendations

This report provides a summary of the council's delivery against its business plan priorities for the 2022/23 financial year. It will be discussed at the next Executive meeting hence the recommendation to provide any comments for the committee to consider when it meets.

6.0 Consultation

6.1 N/A

7.0 Alternative Options and Reasons for Rejection

7.1 This report summarises the council's performance position for the 2022/23 financial year, therefore there are no alternative options to consider.

8.0 Implications

Financial and Resource Implications

8.1 There are no financial implications arising directly from this report. The Financial and Resource position for year-end will be detailed within the Executive Report to be considered in July 2023.

Comments checked by:

Michael Furness, Assistant Director of Finance / Section 151, Tel: 01295 221845 Michael.Furness@cherwell-dc.gov.uk

Legal Implications

8.2 There are no legal implications arising as a consequence of this report.

Comments checked by:

Shiraz Sheikh, Assistant Director Law & Governance, Shiraz.Sheikh@cherwell-dc.gov.uk

Risk Implications

8.3 The Risk Implications are detailed within the Executive and AARC Report for End of year 2022 - 23.

Comments checked by:

Celia Prado-Teeling, Performance and Insight Team Leader, Tel: 01295 221556, Celia.prado-teeling@cherwell-dc.gov.uk

Equalities and Inclusion Implications

8.4 There are no direct equalities and inclusion implications as a consequence of this report.

Comments checked by:

Celia Prado-Teeling, Performance and Insight Team Leader, Tel: 01295 221556, Celia.prado-teeling@cherwell-dc.gov.uk

9.0 Decision Information

Key Decision

Financial Threshold Met: No

Community Impact Threshold Met: No

Wards Affected: All

Links to Corporate Plan and Policy Framework

This report supports all Corporate Priorities

Lead Councillor

Councillor Sandy Dallimore - Portfolio Holder for Corporate Services

Document Information

Appendix number and title

- Appendix 1 2022/23 Business Plan
- Appendix 2 Performance End of year 2022 23
- Appendix 3 Annual Report 2022 -23

Background papers

None

Report Author and contact details

Celia Prado-Teeling, Performance and Insight Team Leader, Tel: 01295 221556, Celia.prado-teeling@Cherwell-dc.gov.uk

Shona Ware, Assistant Director – Customer Focus Shona.Ware@Cherwell-dc.gov.uk